



Customer Service Advisor with French (Katowice)

After induction trainings, provided by our experts, you will be able to:

- Handle incoming phone calls/ e-mails from customers regarding technical issues related to everyday usage of a computer
- Analyze and resolve most common enquiries using step-by-step solutions provided to you
- Deliver high quality standard service to customers
- Cooperate with IT specialist team to deal with more complex issues

Ideal candidate profile:

- Fluent knowledge of French
- At least very good knowledge of English
- Pro client attitude and communication skills
- Basic experience in Windows 7 and MS Office
- Customer service experience (is an asset but is not necessary)
- Team player, problem solving attitude and efficient task management skills



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Recognition

Interested candidates are invited to send CV to praca.pl@capgemini.com
z kopią na asemka@maison-saint-etienne.com

Please include the following reference number in the subject of your message
Infra/CSA/French/KTW